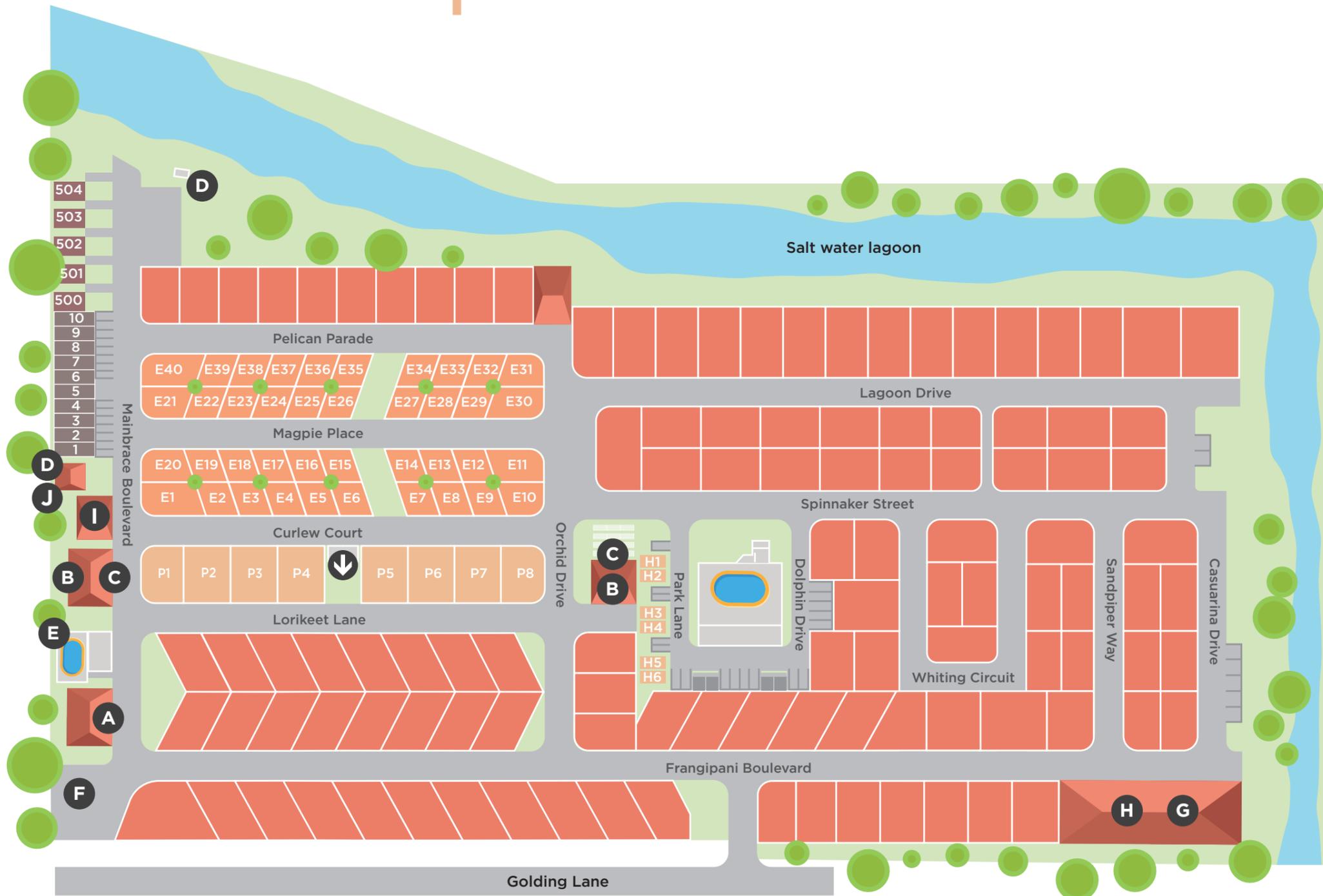


# Park Map

For any after hours concerns please call:

Management - 0490 150 718  
Local Police - 02 6603 0199

For emergencies, please dial triple 000



## Legend

- Residential
- Power Sites P1 - P8
- Ensuite Sites E1 - E40
- Villas 500 - 504
- Studio Units 1 - 10

## Key Facilities & Features

- A Reception
- B Amenities
- C Laundry
- D BBQ
- E Pool
- F Visitor Parking
- G Caravan Storage
- H Compound
- I Playground
- J Camp Kitchen
- ↓ Caravan Dump Point

This site map is provided solely for the purpose of providing an impression of the development for site directory purposes only. Any indications of distance or size are approximate and for indicative purposes only, and are not to scale. RD03/17.



36 Golding Street  
Yamba NSW 2464

02 6646 2930  
gatewaylifestyle.com.au

# Guest Information

We hope you enjoy a safe, happy and relaxed stay while at the park. Please read the following information which applies to all guests, residents or invited guests.

**ACCOMMODATION:** The number of people occupying a villa or unit must not Exceed the accommodation limit.

**AMENITIES:** Are situated throughout the park and marked on the site map. Amenities are open 24 hours for your convenience. ALL CHILDREN UNDER 12 YEARS MUST BE ACCOMPANIED BY AN ADULT AND BE SUPERVISED AT ALL TIMES. Please consider others when using these facilities by leaving them in a clean and tidy condition.

**ARRIVAL/CHECK IN:** We look forward to welcoming you from 10.30am for sites and from 1.00pm for villas and units(subject to availability on the day of your scheduled arrival.

**BBQ AREAS:** FREE BBQ's are located throughout the park and are marked on the site map.

**BEHAVIOR:** QUIET TIME IS 9.00PM - 8.00AM. Unruly behavior offensive language, drug use and excessive consumption of alcohol will not be tolerated. Management reserves the right to terminate occupancy of the offending party or parties at one hours notice without explanation. NO REFUNDS WILL BE PROVIDED.

**CYCLES/SCOOTERS/ROLLERBLADES:** Are permitted during daylight hours only subject to the following conditions:- walking pace only, guests should observe all road rules including the wearing of helmets and protective clothing; CHILDREN MUST BE SUPERVISED AT ALL TIMES, and must not be used in the main entrance/exit area of the park. Failure to observe these conditions will result in the item being confiscated for the duration of your stay.

**BOOKING & CANCELLATION POLICIES:** Are available upon request from reception or on our website. NO REFUNDS OR CREDITS are available for any reason whatsoever but include: early departures, late arrivals or inclement weather.

**BOOM GATES:** Please use your boom gate ID for entry and exit. These gates have been erected for the safety and security of all guests. Please do not tail gate through the gates after another vehicle. Failure to comply may result in damage to your vehicle and boom gate. Damage to the boom gate is the responsibility of the guest.

**CARAVANS & CAMPING:** One caravan and annexe or 1 large tent or 2 small tents permitted per site.

Generally tents are not permitted on caravan sites. Management reserves the right to change allocated sites. Do not tie tarps to trees or buildings. Please avoid using large tarpaulins or plastic covers or mats over lawned areas. Shade cloth or similar is welcome

**DEPARTURE/CHECK OUT:** All rooms and sites are to be vacated by 10.00am on the day of departure. Departures prior to 8.00am should be arranged with reception the day before departure. If you would like to extend your stay please do so prior to 10.00am (subject to availability)

**DUMP POINT:** Is provided and the location is marked on the site map. Please use the dump point to dispose of waste form porta-potties/loos, motor homes or caravan toilets. Please do not empty these items into toilets.

**EMERGENCY CONTACTS:** In an emergency requiring the attendance of police, fire or an ambulance please call 000. The local police number is: (02) 6603 0199. If your require assistance after hours a contact number for the night manager of the park is available from the front reception sign.

**FEES:** Are subject to change without notice and payable on arrival.

**FIRES:** Open fires and braziers are prohibited at all times - NO EXCEPTIONS.

**GENERATORS:** Are prohibited within the park.

**KIOSK:** Open from 8.00am to 5.00pm daily. Provides a few essential items (milk, ice, newspapers etc) for your convenience. **LAUNDRY:** There are 2 laundry blocks located in the park and marked on the site map. Coin operated washers and dryers are available for your use. Coin change is available from reception. Temporary clothes lines erected on sites/accommodation are not permitted. Please do not hang laundry or clothes from decks, verandahs, railings and windows. Ironing boards are provided in each laundry. Irons are available upon request from reception.

**PETS:** ARE NOT PERMITTED IN OR NEAR THE ONSITE ACCOMMODATION but are conditional for sites subject to the following: Must have the consent of management and the owners agreement to take full responsibility for any personal injury or damage caused by their pet while within the confines of the park and to pay for any claims of compensation arising from their activities, One small pet per site, always on a leash in the park, not left unattended in the park, barking is controlled, waste is attended to and disposed of appropriately, pets are not permitted within the ensuites or in or around the swimming pools, pets or their accouterments are not to be washed using park facilities.

**PLAYGROUND:** Please refer to the site map for location. Open from 8.00am to dusk daily. CHILDREN MUST BE SUPERVISED AT ALL TIMES.

**RECEPTION:** Open daily from 8.00 am to 5.00pm (except Christmas Day when reception is closed) Please see our friendly receptionists for information regarding local attractions, tours, restaurants and cafes.

**RUBBISH/RECYCLING:** Please dispose of all wrapped rubbish in the bins provided locations of bins and recycling stations are marked on the site map. Please use the color coded bins to sort recycling.

**SECURITY:** It is the responsibility of the guest to ensure the security of their personal items and valuables. Please ensure your accommodation is locked when you leave and personal possessions are secure. Management cannot accept responsibility for loss, theft or damage of personal possessions.

**SMOKING:** Is not permitted in or near any accommodation or communal areas of the park.

**SPECIAL NEEDS:** PWD facilities are provided in the park. Please refer to your site map for locations.

**SPEED LIMIT:** Walking pace only. All roads in the park are shared between pedestrians and vehicles.

**SWIMMING POOLS:** Two pools are provided for your enjoyment. The pool situated behind reception is heated during the winter months. Pool hours are 8.30am to 8.30pm during the Summer months and 8.30am to 6.00pm in the Winter months. Please be aware that there is no life guard on duty. CHILDREN MUST BE SUPERVISED AT ALL TIMES. The pools are provided for guest use only. Please observe all safety rules. Glass containers and the consumption of alcohol are not permitted while using the pool areas.

**VEHICLES:** Strictly one car per site unless by prior arrangement. Guests must keep all vehicles within their allocated sites. NO PARKING ON CONCRETE SLABS. NO WASHING OF CARAVANS, CARS OR BOATS ON SITES/ ACCOMMODATION.

**VISITORS:** Must register at reception prior to entering the park. Guests are responsible for the behavior of their visitors. Fees and limits apply for overnight visitors. Visitors not staying overnight must depart by 9.00pm.

**WATER USAGE:** Strict council regulations apply to the use of water on our property. Please assist us to conserve water wherever possible.

**WATER HAZARDS:** Parents and guardians please note the locations of lagoon and swimming pools which may pose a hazard to small children and non swimmers. These areas are clearly marked on the site map and strict supervision should be maintained

to prevent small children and non-swimmers from gaining access. Yamba Waters, its Owners, Directors, Employees or Agents shall not be held responsible or liable for any death or injury caused to any persons directly or indirectly arising from gaining access to the lagoon or any other water hazard in the park. Yamba Waters hereby indemnifies and hold harmless its owners, Directors, Employees or Agents from any actions or claims or other suits or demands which may arise.

**WILDLIFE:** Please enjoy the opportunities to interact with the wildlife however please refrain from feeding the animals as it can be detrimental to their health.

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